



FBO

Charter

Maintenance

Management

Airline

KAISER AIR
OAKLAND JET CENTER

*Our Quality is
Your Assurance*

Welcome to KaiserAir

A message from our president:

Together We Build

KaiserAir has undergone its share of changes over the years, but we continue to stay focused on what we do best: providing unparalleled aviation services with an intense focus on the safety and comfort of our clients. Despite a shrinking economy KaiserAir has continued to break new ground by expanding our range of services and building new foundations that will carry us long into the future.

Here are some of the highlights:

We are proud to have added to our maintenance capabilities with a new Part 145 Maintenance Station at our Santa Rosa FBO and are breaking ground there on an expansive new hangar making

KaiserAir the single biggest investor at that airport. In Oakland we moved into our newly remodeled VIP terminal on the North Field and have just launched new aircraft detailing services that are producing quality results.

What is also very exciting is that we have started a new airline with a Part 121 Supplemental Carrier certificate, and are already certified for International operations. Having a perfect safety record with our managed and charter fleet, we felt this was a natural extension of our capabilities in aircraft operations as well as in line services and maintenance.

We feel that all of this collective experience makes us really good at what we do and we will continue to build for a future that provides maximum value for our customers.

Ron Guerra



The Story - About KaiserAir

A Culture of Excellence

KaiserAir dates back to 1946 when it was established as the flight department of industrialist Henry J. Kaiser's family of companies. With global operations in ship building and construction, the Kaiser companies relied heavily on a flight department that had **extraordinary safety standards** and

was also able to perform complex missions at a moment's notice.

Henry was a perfectionist, who instilled standards of excellence that are still deeply infused in our corporate culture today. "**Thinking Big**" was one thing Henry was

known for, which was a concept that even applied to the flight department. This was his thinking when he came up with the idea for the HK 1 Hercules that was intended to ferry large numbers of

combat troops in World War II... this aircraft later became known as the Spruce Goose (the H is for Hughes and K is for Kaiser!).

Thinking Big is still a part of our culture as we have started the first airline to be based at Oakland International Airport in over 75 years - something very big indeed.

And that tradition lives on: after 65 years in the aviation business, we have maintained a perfect safety record. We pay equal attention to **safety and security** at the highest level, while at the same time providing the personal service that makes it a pleasure to fly with KaiserAir.

What We Do

- Two San Francisco Bay Area FBOs –
 - * Oakland (KOAK)
 - * Santa Rosa (KSTS)
- Jet Cleaning & Detailing
- Line Maintenance – Certificated 145 Repair Station
- Aircraft Management
- Charter Services
- Airline - 121 Supplemental Air Carrier with International Route Capability

Our clients have included former U.S. Presidents, royalty and top celebrities as well as Fortune 500 executives who appreciate our safety, our security and our detail-oriented service.

Oakland Jet Center

The KaiserAir Oakland Jet Center

The Oakland Airport has long been the preferred airport for the greater San Francisco Bay Area because of its direct, easy access to both Silicon Valley and Downtown San Francisco. With 24 hour access, no noise restrictions, better weather and lower prices than either San Jose or San Francisco - Oakland is a natural choice.



KaiserAir is the premier choice for world's leading aircraft operators because of our commitment to our customers. The KaiserAir FBO features a beautifully remodeled lobby and crew lounge with easy ramp access for our clients. We are one of the few FBOs that can bring passengers directly to their waiting airplane for a fast and easy departure.



The FBO is staffed with an expert team of Customer Service Representatives who consistently provide our clients with extraordinary and comprehensive customer service.

Conveniences Offered:

- Rental Cars available on-site.
- Straight-through access from road to airplane.
- Complimentary shuttle service to the terminal and neighboring hotels.
- US Customs and Border Patrol available with advanced notice.
- 24 Hour gourmet catering available from top local sources.
- Maintenance, cleaning and additional services available on our ramp.
- Conference facilities.
- Volume fuel discounts and participation in most fuel buying programs.
- Complimentary crew cars available.

KaiserAir Fuel

Expertise, Quality and Price

KaiserAir takes Aviation Fuel seriously, which is why we have unrivaled reliability and exceed all requirements and guidelines for the safe and proper handling of all aviation fuels. We have a dedicated quality control team who perform regular audits to ensure the purity of the fuel that goes into your aircraft.

We also have a reliable fuel distribution center with fuel delivery available 24/7, including up to 50,000 gallons available to fuel the largest of airliners at a moment's notice.



Fly Buys™ Program Membership

And as a Chevron™ branded FBO all purchases with AVCARD™, BaseOps™, and World Fuel Services® are awarded points to FlyBuys members automatically – there's no additional card required. Present your FlyBuys card at the front desk to earn points for your aviation fuel purchases and receive rewards even faster.



KaiserAir accept most major fuel cards and we work with the leading contract fuel programs to give our customers the choices they need.

Contact our Fuel Manager, Cindy Clark, with any questions or special price requests. +1 510 553-8455 / cindy@kaiserair.com.

Professional Line Services



The Best in the San Francisco Bay Area

KaiserAir has been taking care of VIP aircraft for a long time, so we have the experience, capabilities and equipment to handle most aircraft types. Our Line Services team has over 150 years of combined experienced, so we know what it takes to ensure a safe, secure and comfortable experience for passengers and crew each and every time.

Our Line Services team has been expertly trained in the NATA Professional Line Services Training (PLST) Safety First course. We take every precaution, from using cones and chalks to providing proper marshalling and wing-walkers for every aircraft movement.

We also keep our ramp clear to accommodate an unexpected quick –turn, or a regular weather diversion from nearby San Francisco (KSFO).

Large Aircraft Handling

Because KaiserAir operates its own airline we have the knowhow and experience to effectively support large aircraft operations. From special diplomatic flights to sport team charters we can handle all passenger types.

We have all the right equipment available:

- AirStart cart.
- Large aircraft push-back tugs and tow bars.
- Wide-body capable AirStairs.
- Belt Loaders & Baggage carts.



Additional Services



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Additional Services Available

We do a lot of things at KaiserAir, which means that we can provide each and every client with a comprehensive full-service experience. And because we manage our own fleet of aircraft - including a 737-700 on our airline certificate - we maintain all of these capabilities in-house so that we can guarantee the quality and make sure our clients always receive fast service.

For 65 years KaiserAir has been the reliable choice for aircraft positioning throughout Northern California and we have a tremendous amount of experience with Gulfstream, Bombardier, Boeing and Cessna aircraft.

Services Available On-Site Include:

- Comprehensive cleaning and detailing for all aircraft types.
- Upholstery installation and repair.
- Line Maintenance.
- Wheel & Brake Shop.
- Battery Conditioning.



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