KAI makes every effort to provide transportation to all passengers. There are numerous regulations, tariffs and KAI policies that govern the acceptance of passengers for the safety and comfort of all aboard. The following persons are NOT acceptable for transportation by KAI (14CFR 121.586):

- 1) A passenger requiring use of a life support system during flight
- 2) Passengers on stretchers or passengers unable to sit upright in seat with seat belt fastened.
- 3) Passengers suffering from a contagious disease (even if accompanied by a personal attendant) which is transmittable in flight
- 4) Persons unable to be restrained by the seat belt and/or extension
- 5) Unaccompanied minors less than 8 years old
- 6) Any pregnant passenger expecting delivery within 7 days, unless KAI is provided a doctor's certificate dated within 72 hours of departure, stating that the doctor has examined and found the passenger to be physically fit for air transportation.
- 7) Infants under seven days old unless KAI representatives are presented with the appropriate doctor's statement
- 8) Barefoot or shirtless passengers
- 9) Passengers who appear to be intoxicated
- 10) Passengers declared as dangerous prisoners.
- 11) Passengers carrying firearms on their person without authorization (Form KX-3) (see 9.5)
- 12) Deranged persons whose behavior may be hazardous to themselves or others [14CFR §121.421].
- 13) A customer occupying an exit row who does not meet the requirements of **14CFR §121.585** and refuses to relocate to a non-exit row.